



RETURN & EXCHANGE FORM

QUESTIONS?
Call us at 830-850-0033

STEP 1 Original Order # (if available): _____

ORIGINALLY PURCHASED BY:
NAME: _____
ADDRESS: _____
CITY, STATE, ZIP: _____
PHONE NUMBER: _____
EMAIL: _____

SEND REFUND OR EXCHANGE TO: (if different from left)
NAME: _____
ADDRESS: _____
CITY, STATE, ZIP: _____
PHONE NUMBER: _____
EMAIL: _____

Please select one of the following options:
Exchange for another item(s)
Reimburse my original method of payment
Put amount of refund in child's store account
Child's name: _____

SEND RETURNS TO:
Camp OTX Store Returns
8839 FM 470
Bandera,
TX 78003

SEND EXCHANGES TO:
Camp OTX Store Exchanges
8839 FM 470
Bandera,
TX 78003

STEP 2 - RETURNS In the form below, please indicate the item(s) you're returning, including reason code

REASON CODE	ITEM	PRICE

REASON CODES	QU - quality unsatisfactory WI - wrong item shipped	TS - too small TL - too large	OWS - ordered wrong size NP - not as pictured
---------------------	--	----------------------------------	--

STEP 3 - EXCHANGES In the form below, indicate the item(s) you would like exchanged

REASON CODE	ORIGINAL ITEM	PRICE	NEW ITEM WANTED	PRICE

STEP 4 - METHOD OF PAYMENT

INSURANCE & PAYMENT INFORMATION:

A method of payment is needed for the return postage fee and if the total of your exchange exceeds the value of your return.

CREDIT CARD INFORMATION: (Choose one) VISA MASTERCARD DISCOVER

CREDIT CARD NUMBER: _____ **EXP DATE:** _____ **SECURITY CODE:** _____

NAME ON CARD: _____

SIGNATURE: _____